

# QuickBooks: Step 5: Create Invoice and Credit Memo Template in QuickBooks

## Integration Checklist

1. Map the CoA in Fuse5 using the appropriate CoA mentioned by each line item and the exact NAME from Quick Books.
  - a. Ensure that EOD Memo types have been mapped in Fuse5 and are created in your QB.
  - b. Ensure that the Discrepancies have been mapped in the VIR section and exist in your QB.
2. Create sub accounts and map to Fuse5 if you have more than one location and want to track P&L separately.
3. Ensure Dummy Customer Account is set up under EOD Reconciliation section and exists in your QB – this is one of the most common issues with the integration.
4. Create the “items” in Quick Books
- 5. Create Invoice and Credit Memo Template.**
6. Ensure that all of your accounts have the QB Profile Setting set to Company QB Settings.
7. Create a copy of your QB and hook up the web connector.
8. Once comfortable with data flow to your copy of QB, hook up web connector to your live QB.

## **5. Create two invoices in QB for Fuse5 to push data too**

**Invoice Template** - In Quick Books you must set up an invoice template and a credit memo template, then tie their names in to Fuse5 with the first two sections of the QB set up.

You can access the invoices and edit them a number of different ways depending on your version of QB, but the end result is the same, the invoice and credit memo must be customized to look like the diagram below.

In Quick Books 2011 you can access the invoice and customize it using the following directions:

- a. Go to the Customers menu and click Create Invoices to open an invoice form.
- b. Click the Customize drop-down arrow and then click Manage Templates. **Note:** You may need to resize or maximize the window to see the Customize drop-down arrow.
- c. Pick the invoice you want to copy (probably the Intuit Product Invoice) and click copy.
- d. Name your invoice (Fuse5 Invoice.....must match what you enter in the QB Integration module in Fuse5).
- e. Click OK
- f. Click the Additional Customization button.

Basic Customization ✖

**Selected Template**  
**test** Manage Templates...

**Logo & Fonts**  
 Use logo Select Logo...

Select Color Scheme:  
Please Select... Apply Color Scheme

Change Font For:  
  
Company Name  
Company Address  
Labels  
Data  
Subtotals Label  
Total Label Change Font...

**Company & Transaction Information**

Company Name     Phone Number    Update Information...  
 Company Address     E-mail Address  
 Fax Number     Web Site Address  
 Print Status Stamp  
This controls whether the status stamp is printed.  
e.g. PAID, PENDING, RECEIVED etc.

[How do I apply a design across multiple forms?](#)

**Preview**

Dennis' Auto Shop 2  
600 W. Cherry St  
Suite 4  
North Liberty, IA 52517

**Invoice**

Date	Invoice #
1/1/2011	1

Bill To

Ship To

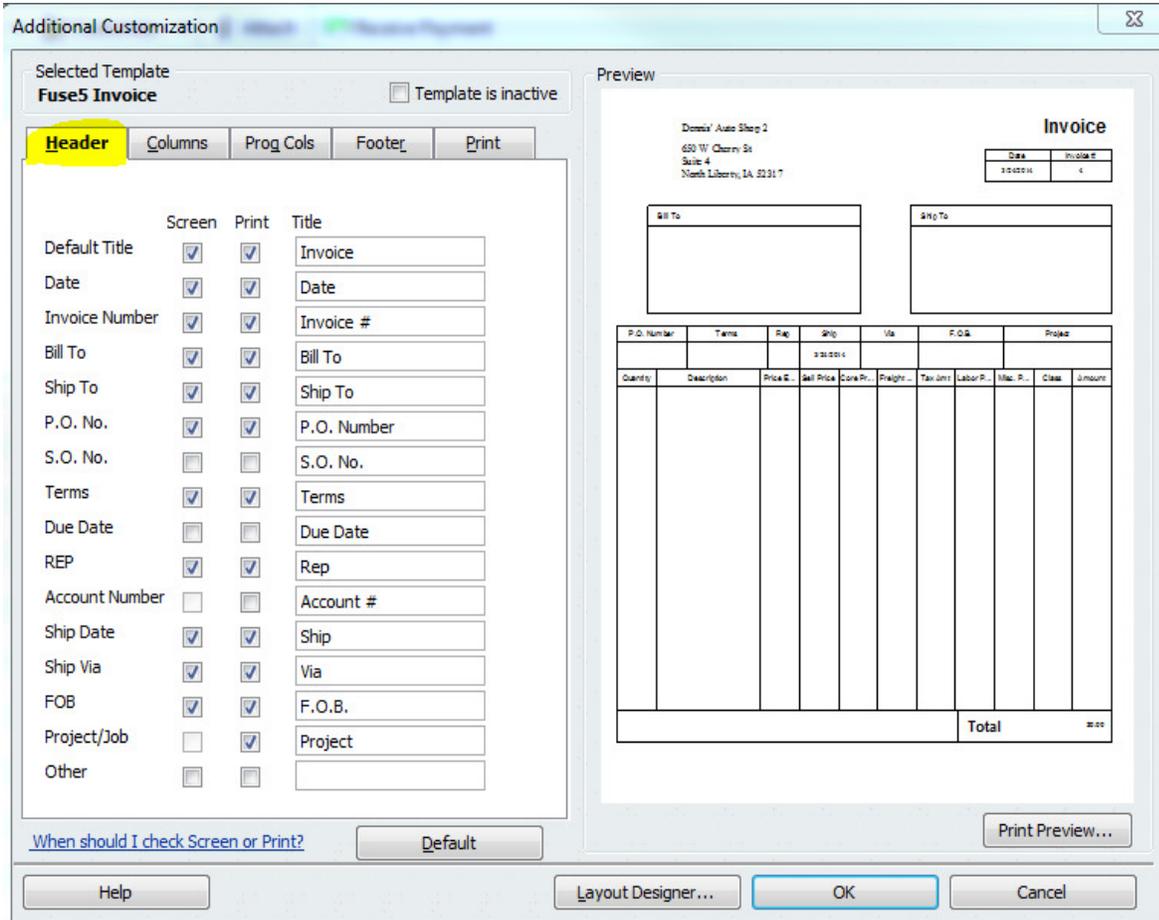
P.O. Number	Terms	Bill	Ship	Via	F.O.B.	Invoice

Quantity	Item Code	Description	Price Each	Amount
<b>Total</b>				

Print Preview...

Help
Additional Customization...
Layout Designer...
OK
Cancel

f. The ADDITIONAL CUSTOMIZATION window should pop up. Select a tab and use the SCREEN, PRINT and ORDER boxes to match the images below.



Selected Template

**Fuse5 Invoice**

Template is inactive

Header **Columns** Prog Cols Footer Print

	Screen	Print	Order	Title
Service Date	<input type="checkbox"/>	<input type="checkbox"/>	0	Serviced
Item	<input checked="" type="checkbox"/>	<input type="checkbox"/>	1	Item Code
Description	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	3	Description
Quantity	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	2	Quantity
Rate	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	4	Price Each
Amount	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	12	Amount
Class	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	11	Class
Other 1	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	10	Misc. Price
Other 2	<input type="checkbox"/>	<input type="checkbox"/>	0	
Sell Price	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	5	Sell Price
Core Price	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	6	Core Price
Labor Price	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	9	Labor Price
Freight Price	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	7	Freight Price
Tax Amt	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	8	Tax Amt

[When should I check Screen or Print?](#)

Default

Preview

Dennis' Auto Shop 2  
650 W. Cherry St  
Suite 4  
North Liberty, IA 52317

**Invoice**

Date	Invoice #
1/22/2014	1

Bill To

Bill To

P.O. Number	Terms	Flag	Qty	Uls	F.O.B.	Project				
			0.00000							
Qty	Description	Price E.	Sell Price	Core P.	Freight	Tax Amt	Labor P.	Misc. P.	Class	Amount
<b>Total</b>										0.00

Print Preview...

Help

Layout Designer...

OK

Cancel



Additional Customization ☰

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Selected Template  
**Fuse5 Invoice**  Template is inactive

Header Columns Prog Cols **Footer** Print

	Screen	Print	Title
Message	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Customer Message
Total	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Total
Payments/Credits	<input type="checkbox"/>	<input type="checkbox"/>	Payments/Credits
Balance Due	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Balance Due
Customer Total Balance	<input type="checkbox"/>	<input type="checkbox"/>	Customer Total Balance
Job Total Balance	<input type="checkbox"/>	<input type="checkbox"/>	Job Total Balance
Long text (disclaimer)	<input type="checkbox"/>	<input type="checkbox"/>	
Intuit PaymentNetwork	<input type="checkbox"/>	<input checked="" type="checkbox"/>	Intuit PaymentNetwork

[When should I check Screen or Print?](#) Default

Preview

Dennis' Auto Shop 2  
650 W. Cherry St  
Suite 4  
North Liberty, IA 52317

**Invoice**

Date	Invoice #
1/22/2018	1

Bill To

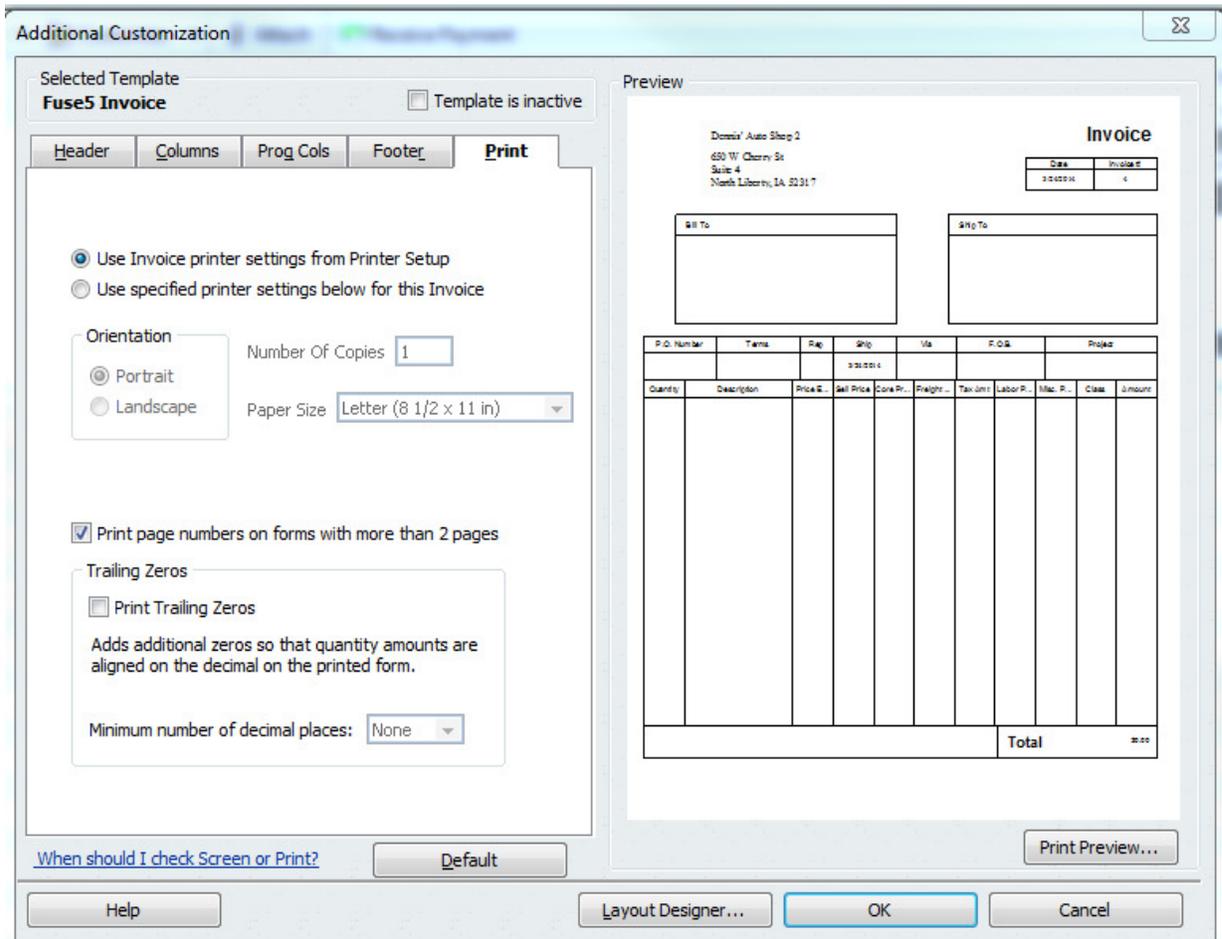
Ship To

P.O. Number	Terms	Qty	Qty	Ua	F.O.B.	Project				
Quantity	Description	Price E.	Sell Price	Cont. Pr.	Freight	Tax amt	Labor P.	Mch. P.	Class	Amount
<b>Total</b>										00.00

Print Preview...

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Help
Layout Designer ...
OK
Cancel



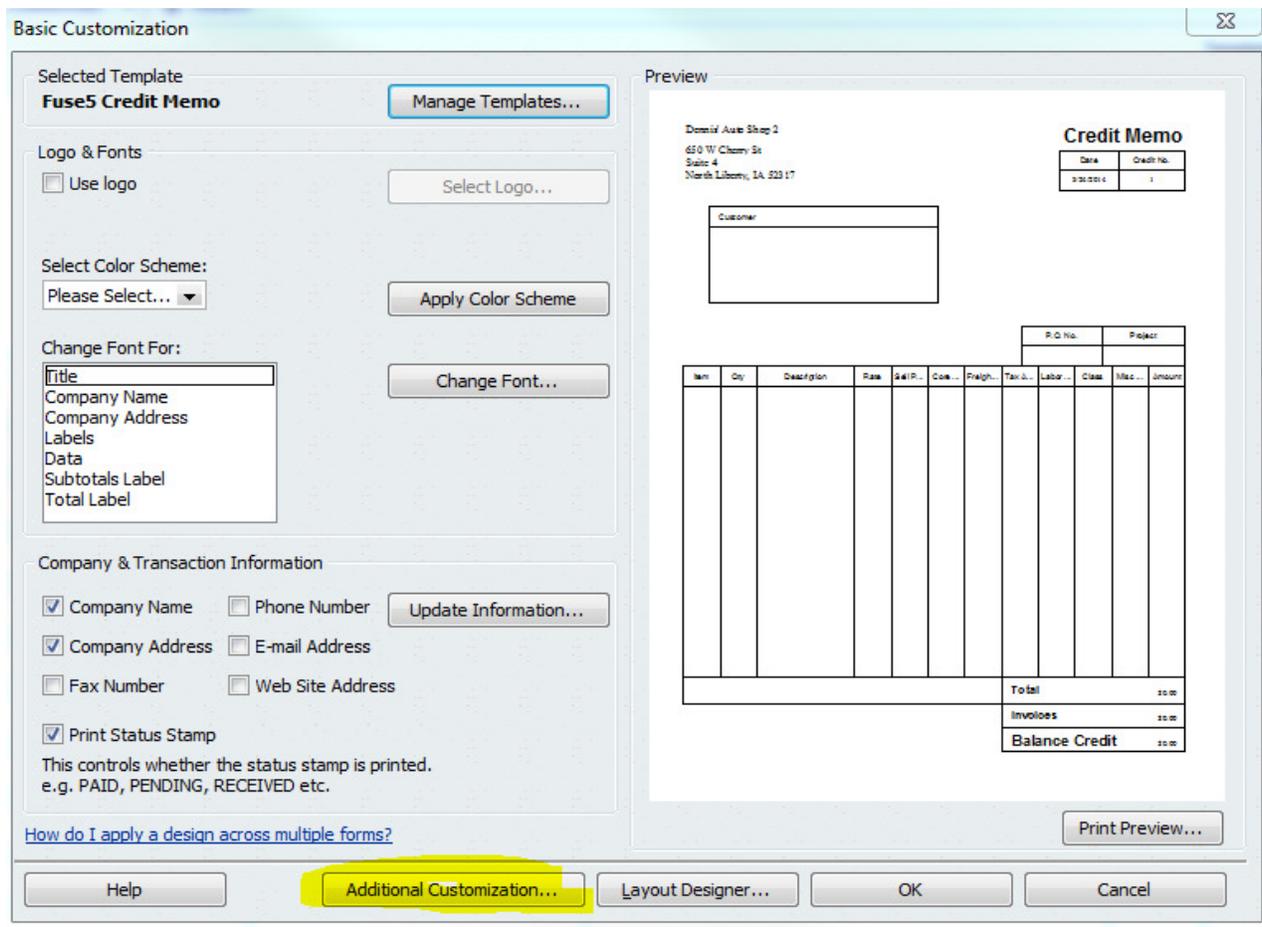
- g. Once you have made your invoice match the image below, click on OK
- h. Name the customer job / invoice **Fuse5 Invoice** and save it

Alternate directions to access customizing invoices: To do this in Quick Books go to Create Invoices (from the QB homepage) > Create > Customize > Manager Templates. Copy a current template and rename it "Fuse5 Invoice". You will need to do Additional customization > columns (tab) and using our sample to copy the page (the check boxes on the left of the template). This name goes in line one of the Fuse5 Quick Book set up called INVOICE TEMPLATE.

**Credit Memo Template** - Next up is creation of the credit template. The process is similar to the invoice template above, however name this one “Fuse5 Credit Memo”.

In Quick Books 2011 you can access the invoice and customize it using the following directions:

- Go to Customers drop down from menu bar
- Select Create Credit Memos/Refunds
- Click the Customize drop-down arrow and then click Manage Templates. **Note:** You may need to re-size or maximize the window to see the Customize drop-down arrow.
- Pick the credit memo you want to copy (probably the Custom Credit Memo) and click copy.
- Name your credit memo (Fuse5 Credit Memo.....must match what you enter in the QB Integration module in Fuse5).
- Choose to ADDITIONAL CUSTOMIZATION option.



f. The ADDITIONAL CUSTOMIZATION window should pop up. Using the COLUMNS tab, make changes to the SCREEN, PRINT and ORDER boxes to match the image below.

Selected Template  
**Fuse5 Credit Memo**  Template is inactive

**Header** Columns Footer Print

	Screen	Print	Title
Default Title	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Credit Memo
Date	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Date
Credit Number	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Credit No.
Customer	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Customer
Ship To	<input type="checkbox"/>	<input type="checkbox"/>	Ship To
P.O. No.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	P.O. No.
Terms	<input type="checkbox"/>	<input type="checkbox"/>	Terms
Due Date	<input type="checkbox"/>	<input type="checkbox"/>	Due Date
REP	<input type="checkbox"/>	<input type="checkbox"/>	Rep
Account Number	<input type="checkbox"/>	<input type="checkbox"/>	Account #
Ship Date	<input type="checkbox"/>	<input type="checkbox"/>	Ship Date
Ship Via	<input type="checkbox"/>	<input type="checkbox"/>	Ship Via
FOB	<input type="checkbox"/>	<input type="checkbox"/>	FOB
Project/Job	<input type="checkbox"/>	<input checked="" type="checkbox"/>	Project
Other	<input type="checkbox"/>	<input type="checkbox"/>	Other

Preview

Dennis Auto Shop 2  
 650 W. Cherry St  
 Suite 4  
 North Liberty, IA 52317

**Credit Memo**

Date	Credit No.
9/20/2017	1

Customer

P.O. No.	Project

Item	Qty	Description	Rate	Sell P.	Com.	Freigh.	Tax 0.	Labo...	Class	Misc...	Amount
<b>Total</b>										22.00	
Invoiced										22.00	
<b>Balance Credit</b>										22.00	

[When should I check Screen or Print?](#)

Default

Print Preview...

Help

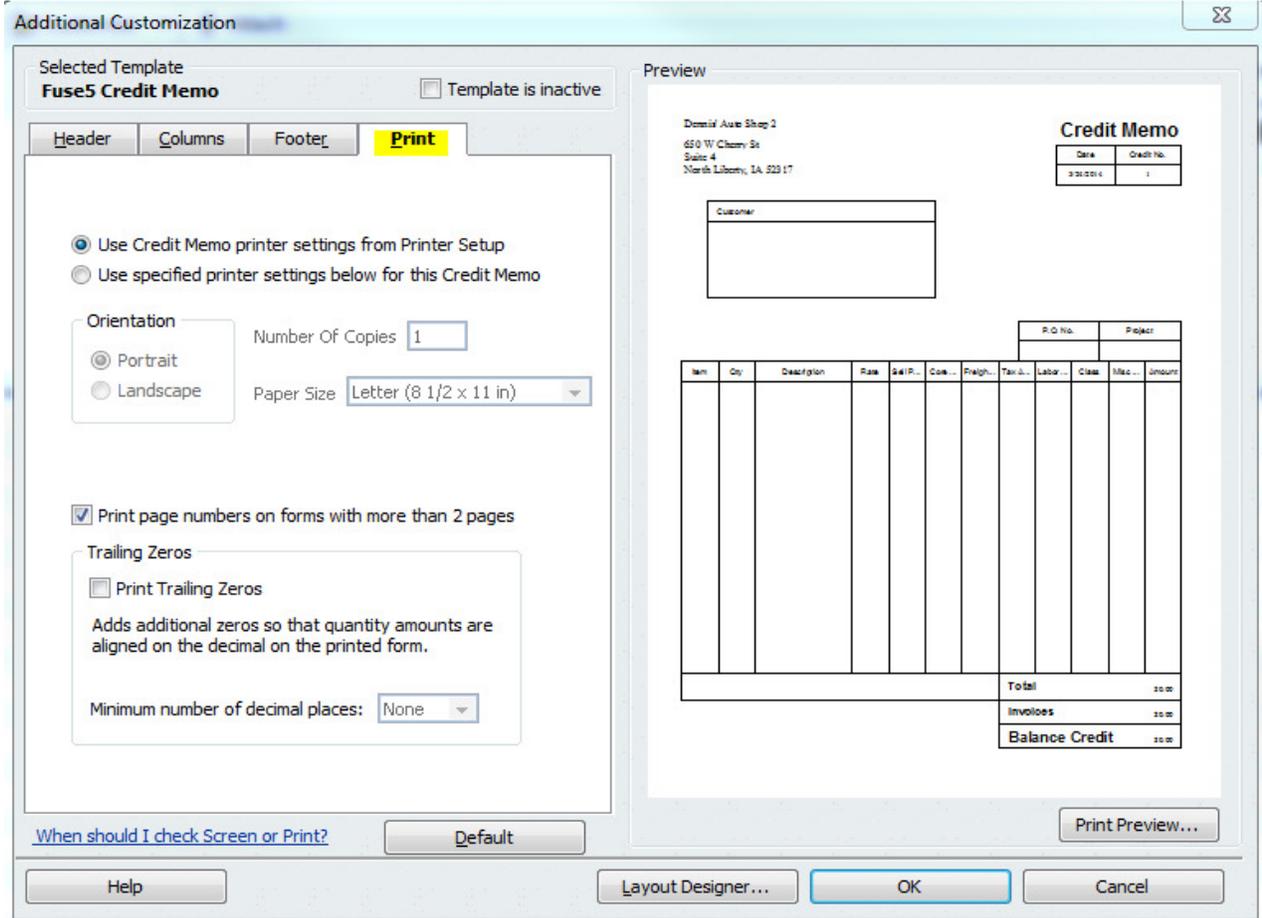
Layout Designer...

OK

Cancel







- g. Once you have made your invoice match the image below, click on OK
- h. Name the customer job / invoice **Fuse5 Credit Memo** and save it

Alternate directions to access customizing invoices: You go to REFUNDS & RETURNS > Create > Customize > Manager Templates. This name goes in the second line of the Fuse5 Quick Books set up called CREDIT MEMO TEMPLATE.